



®

THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
DQS GmbH Deutsche Gesellschaft zur Zertifizierung von Managementsystemen
hereby certify that the company

S.A.I.A. S.r.l. Grand Hotel

Corso Porta Nuova, 105 - 37122 Verona
Italy

has implemented and maintains a **Quality Management System**.

Scope:
Provision of hotel services and conference room use

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO 9001 : 2008

Date of certification 2010-11-12

Valid until 2011-09-14

Registration Number: 398255 QM08



Michael Drechsel
President of IQNet

Jan Böge
Managing Director of DQS GmbH



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